

Pipeline Management Overview

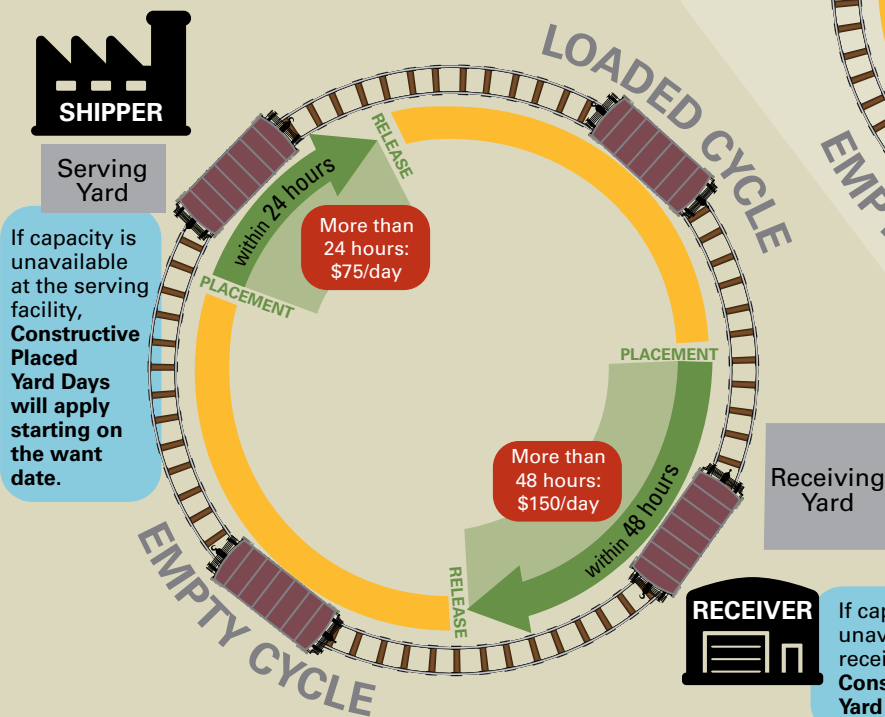
DEMURRAGE QUICK REFERENCE GUIDE

Demurrage fees are applied to rail cars on BNSF's track being held waiting to be loaded or unloaded while at origin or destination. A reduction in car dwell translates into faster, more reliable cycle times and better service for all of BNSF's customers.

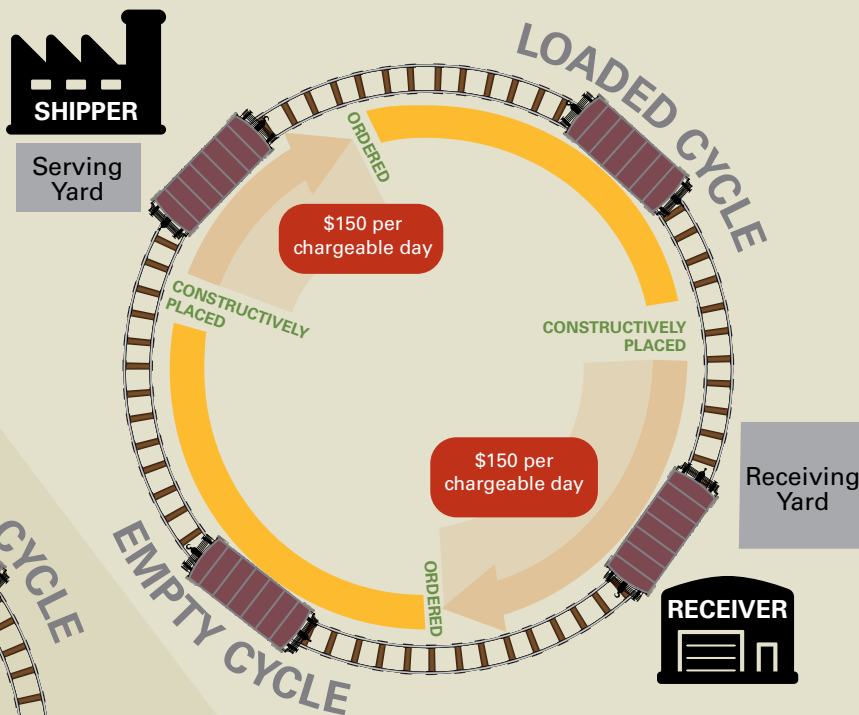
SYSTEM CARS

Placement date is free for system cars.

- If placed before the Want date, the demurrage clock starts at 12:01 a.m. on the Want date.
- If placed on or after the Want date, the demurrage clock starts at 12:01 a.m. the following day.



PRIVATE CARS



Constructive Placement: When a car cannot be actually placed or delivered because of any condition attributable to the consignee, consignor, loader or unloader, the car will be held by BNSF short of actual placement and notice will be sent or given that the car is held awaiting disposition instructions. Such cars which have been placed by BNSF on private or other than team tracks, including lead tracks serving the loader or unloader, will be considered constructively placed without notice.

Actual Placement: When a car is placed in an accessible position for loading or unloading as designated by the consignor, consignee or party loading or unloading the car or as reasonably designated as an accessible placement location by the railroad.

Free Time: Duration from the time that Actual Placement occurs that a receiving party is granted to load or unload. Demurrage charges begin to accrue when the allowed Free Hours have been exceeded and a Release has not been communicated to BNSF through the required process.

Release: Except as otherwise provided in the BNSF Demurrage Book 6004, notification received from loader/unloader that loading/unloading of a car has been completed and the car is available for movement and shipping instructions have been received.

For additional rules regarding demurrage placement, see reverse page or [BNSF Demurrage Book 6004](#) (must be logged into Customer Portal for viewing).

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KEY POLICIES

Rail Controlled Equipment for Unloading (2 credit days)

- Day of arrival into the BNSF yard is free. "Yard Days" (Constructive Placement) debits will be computed from the first 12:01 a.m. after constructive placement until the railcar is ordered for delivery. (For "Spot on Arrival" customers: if capacity exists at the customer facility, cars "order to spot" and do not accrue Yard Days.)
- Day of placement at the customer facility is free. "Industry Days" will be computed from the first 12:01 a.m. after actual placement until railcar is released.
- \$150 per Chargeable Day.

Rail Controlled Equipment for Loading (1 credit day)

- Day of arrival into the BNSF yard is free. "Yard Days" (Constructive Placement) debits will be computed from the first 12:01 a.m. after constructive placement until the railcar is ordered for delivery. (For "Spot on Arrival" customers: if capacity exists at the customer facility, cars "order to spot" and do not accrue Yard Days.)
- Day of placement at the customer facility is free. "Industry Days" will be computed from the first 12:01 a.m. after actual placement until railcar is released.
- If a car is placed before the Want date, debits will be computed from the 12:01 a.m. of the Want date until the railcar is released.
- \$75 per Chargeable Day. \$150 per Chargeable Day for refrigerated boxcars.

Private Equipment Car for Loading or Unloading (0 credit days)

- If private equipment cannot be spotted at customer facility, all cars will be Constructively Placed on BNSF tracks.
- Demurrage charges will begin at the first 12:01 a.m. for loading or unloading.
- \$150 per Chargeable Day.

HOW TO VIEW EXISTING DEMURRAGE

- The Customer Dwell Management Tool (CDMT) is available on BNSF.com as a secured application providing a one-stop shop for pipeline and demurrage management. By utilizing CDMT, customers can manage the incoming flow of rail cars to minimize dwell and demurrage charges.

DISPUTING DEMURRAGE

- Customers can use the CDMT to dispute a demurrage charge. When filing a dispute, details should include specific train/car information, dates and times, reports or information that would show the train/car was in a demurrage status in error.
- For more information, visit our [Demurrage and Storage](#) site on the BNSF Customer Portal (must be logged in for viewing). Please refer to [BNSF Demurrage Book 6004](#) (must be logged into Customer Portal for viewing) for details on demurrage rules and provisions.

SHIPMENT MONITORING TOOLS

- On the BNSF Customer Portal, customers can utilize [Rail Central](#) to view and create customized reports on their active pipeline as well as [TrackYour Shipment](#) for real-time movement information.

CONTACT US

Call **888-428-2673**
and ask for "Demurrage"

Email
demurragehelp@BNSF.com

Use "**Message Us**" feature on Customer
Portal (must be logged in to access)

Loaded Hazmat cars are charged an additional \$75 per day, making the total demurrage charge \$225 per day while being held.

Loaded Inhalation Hazard/ Explosive cars are charged an initial \$1,500, then a charge of \$2,500 for each day after 1st 24-hour period.

EUF – Extended Use Fee

- Related to refrigerated system rail cars
- EUF fees are in addition to standard demurrage days and start on the 3rd day in CP or Industry status
- Loading or Unloading (1 credit day). \$150 per Chargeable Day for demurrage, plus additional charge of \$150 per day